Data Processing Agreement — FlowLine

Between the customer (the company that owns the workspace, the “controller”) and FlowLine, provided by Thoth Labs (the “processor”).

Last updated: 2026-11-12

1. Subject and duration

The processor processes the customer's workspace content only to provide the FlowLine service: to store it, run its workflows and show the results, for as long as the customer's account exists.

2. Instructions

The processor processes the data only on the customer's instructions, which are the workflows and settings the customer sets up in its workspace, and uses it for nothing else.

3. Confidentiality and security

Keys are stored encrypted and never shown after saving, two-step verification is asked for before sensitive actions for people who turned it on, important actions are recorded in an activity log that can't be edited, and encrypted backups are kept.

4. Supporting services

The processor may use supporting services to provide FlowLine and updates this information when it changes. A service the customer connects receives only the data their workflows send to it.

5. Data requirements

Before sending personal data, the customer makes sure to follow what their country's law requires.

6. People's requests

The processor helps the customer answer requests to see, correct, delete or copy data; most can be done in the app, and the processor responds to what it receives within 30 days.

7. Incidents

If the customer's data is put at risk, the processor tells the customer as the law requires.

8. End of the service

A workspace owner can download a copy of its data at any time. When an account is deleted, every workspace where its holder is the only member is deleted with all its data.

9. Law

This agreement is governed by the laws of the Arab Republic of Egypt, and any dispute goes to the competent courts in Giza, Egypt.

For the customer: name, signature and date

For the processor: name, signature and date